



**IDENTIGATE**  
*Bringing Ideas to Life!* 

## **CASE STUDIES**



**AUTOMATION OF FLEET OPERATIONS MANAGEMENT**

**FOR A GLOBAL WILDLIFE CONSERVATION ORGANIZATION**

Our client is a leading global non-profit organization dedicated to fostering the well-being of both animals and people.

With a fleet comprising over 20 field vehicles used for essential organizational projects, and additional vehicles managed by individual staff members, the need for a robust fleet operations management solution to support its administration team to better manage its fleet operations processes became imperative.



40+

Projects in 40+ Countries

55  
YEARS

55+

Years of Operations



300 +

Employees

## THE GAPS

Despite investing in a robust fleet tracking system, the client faced various gaps that hindered optimal fleet operations management, control and monitoring. Some of these gaps are highlighted below;

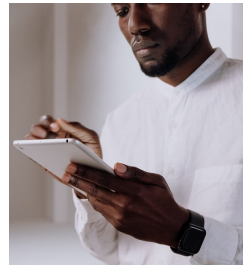
- ◆ **Approval Management:** Gaps in coordinating and approving trips aligned with its operational plans and budgets.
- ◆ **Control and Monitoring:** Lack of tools to control and monitor its fleet operations particularly alignment with approved activity plans.
- ◆ **Administrative Overheads** – High administrative overhead in reconciling and accounting for resource utilization against approved assignments and costs.
- ◆ **Auditing:** Lack of relevant data to undertake comprehensive audit of fleet operations activities and to confirm or flag non-compliance to approved budgets and operational plans.
- ◆ **Reports:** Gaps in generating relevant reports and data to support informed decision-making.



## THE SOLUTION

In response to these gaps, we proposed and implemented a customized Fleet Operations Management Solution as an extension of our Computerized Asset Maintenance Management platform named '**AssetFix.**' Key features and capabilities included:

- ◆ **Work Trips Requests Management App:** Field Operations Teams (Drivers) were equipped with a mobile application to submit work trips requests for internal approvals.
- ◆ **Back Office Approval:** The back-office team was empowered with a back office tool to assign and approve trip request from field operations teams. The field teams receive real time notifications of assigned and approved trip assignments.
- ◆ **Integration with Vehicle Tracking System:** The solution was integrated with the existing fleet tracking system powered by a leading Asset Tracking System (Galooli FTS). This provided enhanced visibility (with real time data) of active trips. It also enhanced the capability of the organization to track and monitor compliance with operational plans and approved activities.
- ◆ **Real-time Reports and Analytics:** Custom real-time. reports were developed in alignment with key internal reporting requirements.



The implementation of AssetFix delivered a transformative impact on the client's operational efficiency, resulting in the following key benefits:

- ◆ **Operational Efficiency:** The client experienced improved operational efficiency, leading to lower operating costs.
- ◆ **Enhanced Control and Monitoring:** The ability to control and monitor the fleet in real-time significantly improved asset management.
- ◆ **Streamlined Approval Processes:** Work ticket approvals were streamlined, reducing delays and enhancing the overall approval management system.
- ◆ **Comprehensive Reporting:** Detailed reports and analytics empowered the client with actionable insights for informed decision-making.

The successful implementation of our solution has not only addressed the identified gaps but has also supported our client by improving its operations efficiency, reduce costs and drive operational excellence in its efforts towards achieving their mission of ensuring a harmonious coexistence between animals and people.

## ABOUT US

We are a leading developer of Innovative Software Solutions that addresses challenges associated with managing- People, Facilities and Assets Across Africa. Our vision is to transform lives, positively impact customers, and drive better outcomes for our stakeholders.

Our range of solutions includes; Visitor Management, Facilities Management, Security Operations Management, Inbound and Outbound Logistics Management, Booking and Appointment Management, E-KYC, IOT and Event Management Solutions for various public and private sector organizations

## OUR BRANDS



## BRANDS THAT TRUST US



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